



HOUSEKEEPING PRICES **per house rate**

CLEANING + PRODUCTS **R 84.00 per hour**

CLEANING ONLY **R 62.00 per hour**

DISCLAIMER:

Date	Time	Unit No	Resident Name	Cleaning + Products	Cleaning ONLY	Staff Member

We provide our own cleaning equipment including vacuum cleaners, mops, brooms, etc. You can choose to use our cleaning products or your own. See price list.

Our employees are trained in all aspects of housekeeping according to industry standards and the utmost care is taken to execute their duties with the highest level of care. However regrettably and although not common, from time to time, something may be broken. On the overleaf, please record the event, date, and time with the details of the item/s broken for our records and necessary actions as the case may require. However, in taking records of possible events, there is no admission on behalf of the employee or Summervale Lifestyle Estate Owners Association.

Services and or their representatives. We do not accept any responsibility or liability for damage of articles, furniture, fittings, equipment, or any damage that may occur through the housecleaning process.

Our general housekeeping service DOES NOT INCLUDE: moving furniture around, washing dishes, unloading. dishwashers, cleaning inside cabinets/drawers, cleaning inside fridges or deep freezers, cleaning inside ovens, cleaning patio furniture or blinds and shutters, walls, scrubbing floors and chandelier cleaning.

I have read the housekeeping disclaimer, and I am aware of the hazards & agree to these conditions.

Resident Name: _____

Resident Signature : _____

Resident Unit Number : _____

**HOUSEKEEPING COMPLAINTS, SERVICE SATISFACTION
RATING & SUGGESTIONS**

Date	Time	Complaint	Item Damaged	Comments

**How satisfied are you
with our service?**



SUGGESTIONS/COMMENTS/ COMPLAINTS:



HOUSEKEEPING PRICES **per house rate**

CLEANING + PRODUCTS **R 84.00 per hour**

CLEANING ONLY **R 62.00 per hour**

DISCLAIMER:

Date	Time	Unit No	Resident Name	Cleaning + Products	Cleaning ONLY	Staff Member

We provide our own cleaning equipment including vacuum cleaners, mops, brooms, etc. You can choose to use our cleaning products or your own. See price list.

Our employees are trained in all aspects of housekeeping according to industry standards and the utmost care is taken to execute their duties with the highest level of care. However regrettably and although not common, from time to time, something may be broken. On the overleaf, please record the event, date, and time with the details of the item/s broken for our records and necessary actions as the case may require. However, in taking records of possible events, there is no admission on behalf of the employee or Summervale Lifestyle Estate Owners Association.

Services and or their representatives. We do not accept any responsibility or liability for damage of articles, furniture, fittings, equipment, or any damage that may occur through the housecleaning process.

Our general housekeeping service DOES NOT INCLUDE: moving furniture around, washing dishes, unloading dishwashers, cleaning inside cabinets/drawers, cleaning inside fridges or deep freezers, cleaning inside ovens, cleaning patio furniture or blinds and shutters, walls, scrubbing floors and chandelier cleaning.

I have read the housekeeping disclaimer, and I am aware of the hazards & agree to these conditions.

Resident Name: _____

Resident Signature : _____

Resident Unit Number : _____

HOUSEKEEPING COMPLAINTS, SERVICE SATISFACTION
RATING & SUGGESTIONS

Date	Time	Complaint	Item Damaged	Comments

How satisfied are you
with our service?



SUGGESTIONS/COMMENTS/ COMPLAINTS:

